



Terms and conditions

1. Whilst every care is taken of the dogs undergoing treatment and in the maintenance of equipment and water all dogs receiving hydrotherapy will do so entirely at their owner's risk.
2. All sessions must be paid for in full on the day of treatment.
3. Clients must have prior authorisation from their own vet accompanied by a consent form.
4. Bitches in season should not attend unless in extenuating circumstances.
5. Owners are required to notify BCH if the dog's injury or condition worsens or if their vet advises that all treatment be suspended.
6. BCH has the right to refuse treatment to any dog.
7. Owners are requested not to feed their dogs for at least 2 hours before a session. A surcharge of £10 will be made if a dog defecates whilst in the pool.
8. All dogs should be under control and on a lead whilst on the premises and owners must clean up after their dog if required.
9. BCH cannot be held responsible for any loss or damage to the reticules or personal property, have so ever occasioned whilst on the premises.